



SYSTEMATIC REVIEWS IN PHARMACY

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SCOPUS INDEXED JOURNAL (Q2 Scimagojr)

Date: 24th March 2020

Dear **Zulkifli Zulki Noor**

Jayabaya University, Jakarta. Indonesia

It's my pleasure to inform you that, after the peer review, your paper

THE MODEL OF PHARMACIES CUSTOMER LOYALTY IN CHEMICAL FARMA

has been ACCEPTED with content unaltered to publish with Systematic Reviews in Pharmacy (Print ISSN: 0975-8453, E-ISSN: 0976-2779).

REVIEW REPORT

For sections A & B, please tick a number from 0 to 5, where 0 = strongly disagree and 5 = strongly agree.

A. Technical aspects

1. The paper is within the scope of the Journal.	... 0	... 1	... 2	... 3	4	V 5
2. The paper is original.	... 0	... 1	... 2	... 3	4	V 5
3. The paper is free of technical errors.	... 0	... 1	... 2	... 3	V 4	5

B. Communications aspects

1. The paper is clearly readable.	... 0	... 1	... 2	... 3	... 4	V 5
2. The figures are clear & do clearly convey the intended message.	... 0	... 1	... 2	... 3	V 4	... 5
3. The length of the paper is appropriate.	... 0	... 1	... 2	... 3	V 4	5

C. Comments to the authors (You may use another sheet of paper.)

The three aspects are outlined here below:

First, the introduction includes some definitions and previous works.

I suggest introducing the motivation of the work and the framework in which it has been carried out (without going into excessive details) in this section, and include the objectives of the work clearly. I would create another section to focus on explaining other similar experiences and related studies that will allow the authors to contrast the results. Theoretical framework could be grouped in a section.

Secondly, a Methodology section should be included. Population under study, context, instruments and analysis strategy should be specified.

Finally, in "Conclusions" section, authors should mention the achievement or not of the objectives, link the findings and contrast with previous works as well as pose pros and cons of the methodology used. In addition, future lines of research could be included.

D. Recommendation (Tick one)

- | | |
|--------------------------------------|-----|
| 1. Accepted without modifications. | ... |
| 2. Accepted with minor corrections. | V |
| 3. Accepted with major modification. | ... |
| 4. Rejected. | ... |

Yours Sincerely,



Prof. Aygul Z. Ibatova,

Editorial Office

Systematic Reviews in Pharmacy